

Gladstone Community Linking Agency Home Care Package Fee Schedule 2019

Fee Schedule		
Care Management	Description	Cost
- 25%		
HCP Level 1	<p>HCP Management fee will allow GCLA to:</p> <ul style="list-style-type: none"> • Negotiate and develop customer support plan aligned to customer personal choice of services & activities within funding guidelines • Establish yearly budget according to customer needs • Assist customer to monitor and implement services according to budget • Manage Government funds via monthly, claiming and notifications • Pay all accounts (internal and external) • Provide monthly statements • Government funding acquittals and reporting 	\$171.85 per month
HCP Level 2	<p>HCP Management fee will allow GCLA to:</p> <ul style="list-style-type: none"> • Negotiate and develop customer support plan aligned to customer personal choice of services & activities within funding guidelines • Establish yearly budget according to customer needs • Assist customer to monitor and implement services according to budget • Manage Government funds via monthly, claiming and notifications • Pay all accounts (internal and external) • Provide monthly statements • Government funding acquittals and reporting 	\$312.50 per month
HCP Level 3	<p>HCP Management fee will allow GCLA to:</p> <ul style="list-style-type: none"> • Negotiate and develop customer support plan aligned to customer personal choice of services & activities within funding guidelines • Establish yearly budget according to customer needs • Assist customer to monitor and implement services according to budget • Manage Government funds via monthly, claiming and notifications • Pay all accounts (internal and external) • Provide monthly statements • Government funding acquittals and reporting 	\$687.50 per month
HCP Level 3 Case Management 5%	<p>HCP Case Management is included in this package which assists:</p> <ul style="list-style-type: none"> • Support and advocacy • Referrals to appropriate services • Research and information • Assistance with forms and applications • Consolation with multiple service providers • Coordination of services and resources 	\$137.50 per month

HCP Level 4	<p>HCP Management fee will allow GCLA to:</p> <ul style="list-style-type: none"> • Negotiate and develop customer support plan aligned to customer personal choice of services & activities within funding guidelines • Establish yearly budget according to customer needs • Assist customer to monitor and implement services according to budget • Manage Government funds via monthly, claiming and notifications • Pay all accounts (internal and external) • Provide monthly statements • Government funding acquittals and reporting 	\$1,046.80 per month
All HCP Levels	Self Managed Home Care Packages	Fee for Service
HCP Level 4 Case Management 5%	<p>HCP Case Management is included in this package which assists:</p> <ul style="list-style-type: none"> • Support and advocacy • Referrals to appropriate services • Research and information • Assistance with forms and applications • Consolation with multiple service providers • Coordination of services and resources 	\$209.35
Case Management \$65 per hours (charged in 15 min increments)	<p>This fee is over and above the normal Case Management Fee for Level 3 & Level 4, in particular cases of:</p> <ul style="list-style-type: none"> • Support and advocacy • Referrals to appropriate services • Research and information • Assistance with forms and applications • Consolation with multiple service providers • Coordination of services and resources <p>This fee applies to all Level 1 and Level 2 Packages if required</p>	\$65 Per Hour
Basic Daily Fee	<p>If your care is delivered in your home or in a community setting, your service provider may ask you to pay</p> <ul style="list-style-type: none"> • a basic daily fee of up to 17.5% of the single Age Pension • additional fees <p>The basic fee that a service provider can charge from 20 September 2018 to 19 March 2019 is:</p> <ul style="list-style-type: none"> • up to \$10.43 per person per day in a home or community setting • up to \$50.66 per person per day in an aged care home <p>Please note: GCLA do not currently charge a Basic Daily Fee</p>	Amount as advised via the Government Letter
HCP Support Normal Rates (1/2 hour minimum engagement)	<p>What is included in HCP Support:</p> <ul style="list-style-type: none"> • Coordination of Individual weekly support plan • Individual Personal Support in the home and/or in the community • In-home Respite/accommodation /support/independent living • Travel in the local area • Risk Assessments • Manual Handling Plans • Social Support • Personal Care 	\$60 per hour

	<ul style="list-style-type: none"> Community Events 	
HCP Support - Early Late Rate	Monday to Friday 6pm to 6 am (12am on Friday only)	\$67 per hour
HCP Support - Saturday Rate	Friday 12 am to Saturday 12am	\$80 per hour
HCP Domestic Assistance - Normal Time Rate	Monday - Friday 6am - 6pm Cleaning tasks as required to maintain current housing arrangement	\$53 per hour
HCP Support - Sunday Rate	Saturday 12am to Sunday 12am	\$95 per hour
HCP Support - Public Holiday Rate	Support that occurs on a public holiday	\$110 per hour
HCP Support - Sleepover Rate	Non-active 10pm to 6am	\$80 per hour
Cancellations	A Short Notice Cancellation Fee will be incurred if support is cancelled by the Customer within an hour of the shift	Full rate charged
HCP Support - Holiday/Excursion rate (24 hours)	<p>What is Holiday/ Excursion Support:</p> <ul style="list-style-type: none"> Support in the community that exceeds 24 hours e.g. Holiday This service cannot be provided in the customer's house 	<ul style="list-style-type: none"> Monday - Friday \$245 per day Saturday \$285 per day Sunday/Public holiday \$365
HCP Support - PCRnR	<p>Port Curtis RnR Centre is:</p> <ul style="list-style-type: none"> Open Monday - Friday 9am - 2:30pm Pick up and drop off at the Port Curtis RnR Rosella Street Provided with morning tea & lunch catered for on site 	\$100 per day - 28 day enrolment period
Incredible Edible - Frozen Meals	Incredible Edibles provide a large range of high quality delicious, healthy homemade meals that are pre-frozen. This is a pickup only service from PCDR – 36 Rosella Street, Gladstone.	\$3 Dessert \$3 Morning Tea \$5 Main Meals
HCP Support - Aqua Fit 1:1 Session	<p>Individual support at AquaFit provides:</p> <ul style="list-style-type: none"> Individual sessions with a qualified fitness instructor 	\$43 per session 28 day enrolment period
HCP Support - Aqua Fit Group Session	<p>Group support at AquaFit provides:</p> <ul style="list-style-type: none"> A group session with a qualified fitness instructor <p>Please Note: All customers are required to pay the cost of entry to the pool on admission</p>	\$19.50 / person per session – 28 day enrolment period
Yard Maintenance	<p>What's Included: lawn mowing, whipper-snipping</p> <p>Additional Services that can be requested: Hedging, Trimming, Rubbish Removal</p>	(Quote will be supplied prior to commencing)
Transport	<p>If a customer requests to visit any area more than 10ks from their home, an Additional Cost will be added for Transport:</p> <ul style="list-style-type: none"> Per Trip/Shift 	\$10 one way E.g. Calliope – Gladstone, Gladstone - Tannum
Regional/ Remote Area's	Travel costs will be negotiated in agreeance with the customer to allow GCLA to provide support in the Gladstone regional/remote areas.	Quotable

	E.g. Nagoorin customers charged 45minutes for travel each way out of their package	
Exit Fee	This cost will assist GCLA to transition your package to another service provider and finalization of the Home Care Package	\$200
Income Tested Care Fee – Basic Daily Support Fee	<p>Customers entering home care on or after 1 July 2014 may be asked to make a contribution towards their support, based on their income, with additional safeguards of annual and lifetime caps and financial hardship provisions. Under the new arrangements, the subsidy payable by the Government will be reduced according to the income tested support fee payable. The income testing arrangements and the support subsidy reduction will be administered by the Department of Human Services. The maximum fee that a Customer can be asked to pay as a customer co-contribution (referred to in the Guidelines as a basic daily support fee) is determined by the legislation.</p> <ul style="list-style-type: none"> • The basic rate of a single pension – Maximum fee is 17.5% of basic rate of single pension (this applies to both single and married customers) • More than the basic rate of the single pension – Maximum fee is 17.5% of the persons income to the level of the basic pension plus up to 50% of the income above the basic pension 	<p>Maximum fee is 17.5%</p> <p>Maximum fee is 17.5% + 50% of income above the basic pension</p>
Government Subsidies	<p>Some Government Supplements you may be eligible for:</p> <ul style="list-style-type: none"> • Dementia & Cognition Supplement (any level package) • Oxygen Supplement (any level package with clinical need) • External Feeding Supplement (any level package with clinical need) • Viability Supplement (dependent on customers location) • Top-up Supplement • Hardship Supplement (for customers granted financial hardship assistance) <p>Please note: These rates and guidelines can be found on the Department of Social Services aged care funding website. To apply for eligibility these forms can be found on Department of Human Services aged care forms website.</p>	Please see links for information
Translation of any information to any language other than English	Where required GCLA will arrange for the Home Care Agreement including the care plan, to be made available to the customer in a language other than English	No Fee