



GCLA is a local organisation leading the way in **Disability and Aged Care Services**. Proudly contributing a real difference to our customers and the Gladstone Community for over 24 years! Covering north to Mt Larcom, west to the Boyne Valley & south to Agnes Water.

Want a **BEYOND** ordinary career with GCLA?

- Do you want to be a part of the **fastest growing industry in Queensland**?
- Has the current environment of COVID restrictions provided you with the opportunity to reassess your career, your values and what career would align with these values?
- Are you looking to **change careers in a rewarding and inspiring direction**?
- Are you wanting to make a genuine and positive contribution to the lives of people in our Community and **exceed expectations**?
- Have you considered becoming an **Aged Care and Disability Support Worker**?

If so, we want to hear from you!

- **POSITION VACANT** -
Disability and Aged Care Support Workers
Multiple Positions Available - \$32.58 per hour - Casual

We are seeking people who are consistently available:

- Shifts commencing as early as 6am or shifts finishing as late as 10pm.
- Weekdays and Weekends
- Active Nights & Non-Active Sleepovers
- School Holidays

Prior to starting work with GCLA, you will need to have or be willing to obtain:

- Certification in Aged Care or Individual Support **not essential** but will be highly regarded
- Current driver's license
- Smart phone with internet access
- Reliable car with full insurance
- Current first aid certificate including CPR **or be willing to obtain prior to commencement**
- Working with Children Blue Card **or be willing to obtain prior to commencement**
- Yellow Card **or be willing to obtain prior to commencement**
- National Police Check **or be willing to obtain prior to commencement**

Some aspects of a Support Workers' role include -

- Providing individualised support in a group or one on one setting
- Assisting with medication administration
- Assisting in preparing meals
- Assisting with general domestic duties and maintenance of the home
- Assisting customers with personal care i.e. toileting, showering, dressing etc.
- Assisting customers with access to the community
- Facilitating Positive Behavior Support Plans

Are you a reliable, engaging, dynamic and enthusiastic person with a focus on customer needs?

Do you fit with GCLA's values?

- Being a Leader
- Customer Excellence
- Flexible & Dynamic
- Good Communicator

We want to work with people who Exceed Expectation in Customer Service

Our business operates 24/7 to meet our customer needs, offering flexibility for support workers to work outside the traditional workday and workweek.

GCLA provide both online training modules and peer-supported training to assist you build knowledge and confidence so that you can provide customer excellence. We also provide support for any Support Worker queries.

We pride ourselves on offering a great place to work with a positive, supportive, and engaging culture, where we work hard but also have a lot of fun!

APPLY NOW!

Please forward your *resume* + *short video* (1-3mins) + *NDIS Orientation Module Certificate* to beyondordinary@gcla.com.au

Be brave, step outside your comfort zone and tell us how you can be part of our Team!

The NDIS Commission have a mandatory NDIS Orientation module called 'Quality, Safety and You' to assist all NDIS workers to better support people who have a disability. The module is an online, interactive course that explains the obligations of workers from the perspective of NDIS participants.

Please click on the link to access the NDIS module <https://training.ndiscommission.gov.au/>

PLEASE INCLUDE IN YOUR VIDEO:

- Your name
- Tell us how you demonstrate Customer Service Excellence and champion Social Role Valorisation?
- What do you know about the disability and aged care industry, and what motivates you to start a career with us?
- Motivations
- Experience

HELPFUL RESOURCES:

Social Role Valorisation:

- <https://youtu.be/fnuesaUkDsc>
- <https://www.socialrolevalorization.com>
- <http://www.steps-forward.org/modules-social-role-valorization.html> (Step-forward is more favored to education but provides great insight)

NDIS & My Aged Care:

- <https://www.ndis.gov.au/understanding/what-ndis>
- <https://www.myagedcare.gov.au/about-us>

Only prospective applicants will be contacted

Applicants contacted may be invited to attend an interview.



GLADSTONE COMMUNITY LINKING AGENCY



IN HOME SUPPORT | AQUAFIT
COLLECTIVE ENTERPRISES
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Empowering locals to achieve their life goals!

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